# **ConsumersUnion**° **HEALTH CARE VALUE HUB**









Welcome to

# Spotlight on Vermont: A Small State with Big Ambitions



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#### **Welcome and Introduction**

**Lynn Quincy** 

**Director, Healthcare Value Hub** 









### Housekeeping

- Thank you for joining us today
- All lines are muted until Q&A
- Technical problems? Please text/call Tad Lee at 703-408-3204 or our office at 202-462-6262. Or use the Chat function in the webinar.









### **Agenda for Today**

#### **Welcome & Introduction**

Lynn Quincy (Consumers Union, Healthcare Value Hub)

#### A Brief History of Health Reform in Vermont

Georgia Maheras (Deputy Director for Health Care Reform, State of Vermont)

#### The Green Mountain Care Board

- Susan Barrett (Executive Director, Green Mountain Care Board)

#### The Vermont Health Care Innovation Project

Georgia Maheras (Deputy Director for Health Care Reform, State of Vermont)

#### **Universal Coverage and the All Payer Model**

Michael Costa (Deputy Director of Health Care Reform, State of Vermont)

#### An Advocate's Perspective

Julia Shaw (Health Care Policy Analyst, Office of the Health Care Advocate)

Q & A

## Finding Value in Health Care Reform

#### **Georgia Maheras**

Deputy Director for Health Care Reform, State of Vermont

#### **Susan Barrett**

Executive Director, Green Mountain Care Board

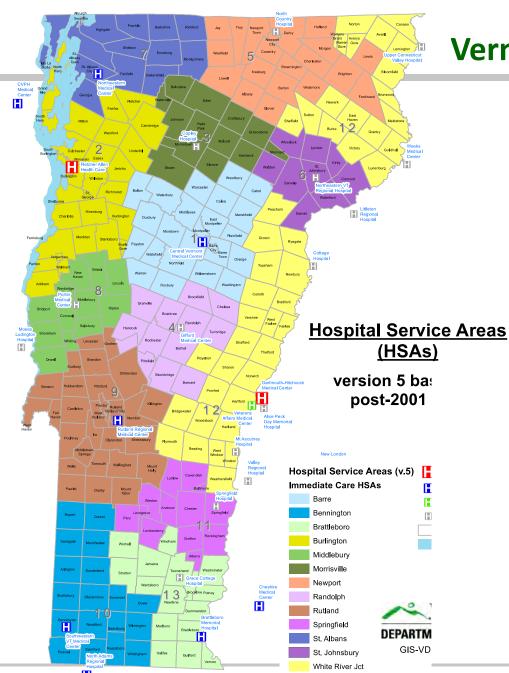
#### **Michael Costa**

Deputy Director of Health Care Reform, State of Vermont

#### **Julia Shaw**

Health Care Policy Analyst, Office of the Health Care Advocate





### **Vermont's Delivery System**

## Some Features of Vermont's Health System

- 14 community hospitals, including 8 critical access hospitals (fewer than 25 beds)
- 1 in-state academic medical center, plus Dartmouth-Hitchcock, provide most tertiary care
- 11 FQHCs serving more than 120,000 Vermonters
- Fewer than 2000 physicians, more than half of whom are employed
- 3 health insurance carriers, only 2 in small group market
- 2.9% uninsured



**VERMONT HEALTH REFORM** 

## How did we get here?

- 20 year history of health reform:
  - Dr. Dynasaur, VHAP, Catamount, etc.
- Federal legislation:
  - Affordable Care Act in 2010



- Act 48 in 2011
- Act 171 in 2012
- H.812
- Studies that ask, "what's next?"







#### Innovation:

## Finding the Way Towards Value

- Vermont's long history of innovation includes a potent brew:
  - A belief that public policy can and should play a role in providing health care value to Vermonters
  - A willingness to lead, being way out in front of the federal government and other states
  - The courage to think big and, if it doesn't work, find a way to move forward anyway

- Innovations that illustrate these points
  - Blueprint for Health
  - SIM Round 1 Test
  - Green Mountain Care/Single Payer
  - All Payer Model
  - Dr. Dynasaur 2.0 Study
  - Universal Primary Care Study
- These initiatives seem different but they are thematically coherent:
  - They are all different attempts to achieve the same goal: improve affordability, quality, and access to provide real value to Vermonters.



## What are the newest reforms about?

financial quality medical patient-experience lower bundle reform pay-for-performance episode fragmentation incentives change social capitation savings providers motivate payment











### **The Green Mountain Care Board**

**Susan Barrett** 

**Green Mountain Care Board** 



# Who is the Green Mountain Care Board (GMCB)?

The GMCB was created by the Vermont Legislature in 2011. It is an independent group of five Vermonters who, with their staff, are charged with ensuring that changes in the health system improve quality while stabilizing costs.

Nominated by a broad-based committee and appointed by Governor Peter Shumlin, the Board includes:

- Chair Al Gobeille
- Cornelius Hogan
- Betty Rambur, Ph.D., R.N.
- Allan Ramsay, M.D.
- Jessica A. Holmes, Ph.D.



# Role of GMCB Created by Act 48 of 2011

### Regulation

-Health insurer rates and rules (including for the Exchange)

-Hospital budgets

-Major capital expenditures (Certificate of Need)

#### Innovation

-Payment reform

-Health care delivery reform

-Data and analytics

-Payer policy

### **Evaluation**

-Payment Reform Pilots

-State Innovation Grant (VHCIP)

-Review benefits for Vermont Health Connect



## Role of GMCB

#### Regulation

- Health insurer rates and rules (including the new Exchange)
- Hospital budgets
- Major capital expenditures (certificate of need)

#### Innovation

- Payment reform
- Health care delivery reform
- Data and analytics
- Payer policy

## Act 54 of 2015

The Secretary of Administration or designee and the Green Mountain Care Board shall jointly explore an all-payer model, which may be achieved through a waiver from the Centers for Medicare and Medicaid Services.











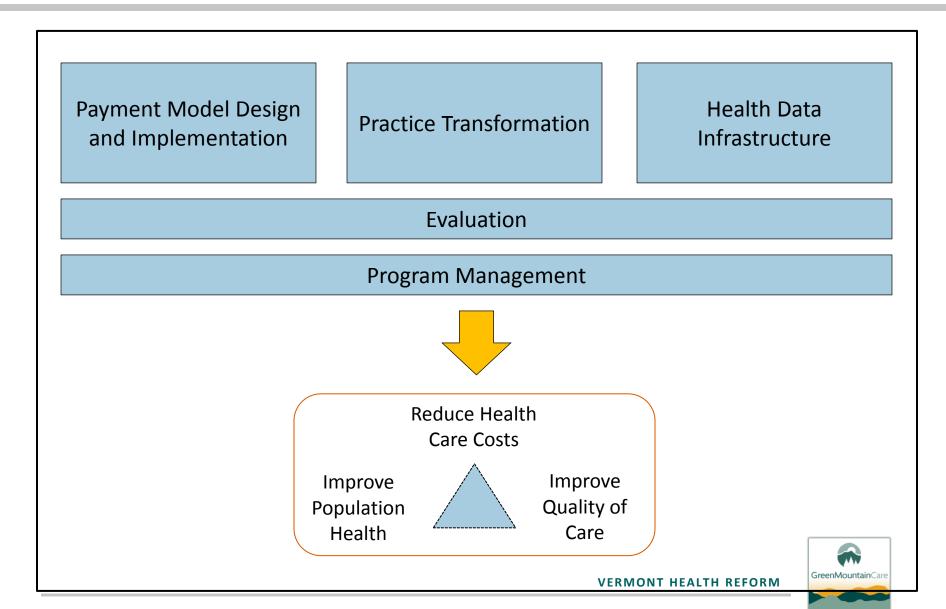
# The Vermont Health Care Innovation Project

**Georgia Maheras** 

Deputy Director for Health Care Reform, **State of Vermont** 



## **VHCIP Goals and Program Design**



### What is success?

- Supporting creation and implementation of value-based payments for providers in Vermont across all payers.
- Supporting the inclusion of <u>80% of Vermonters</u> in alternatives to fee-for-service.
- Creating-a system of care management that is agreed to by all payers and providers that:
  - Enables and rewards care integration and coordination among health, community and social services;
  - Utilizes advanced primary care infrastructure to the greatest extent possible;
  - Fills gaps;
  - Eliminates duplication of effort;
  - Creates clear protocols for providers based on best practices; and
  - Reduces confusion and improves the care experience for patients; and
- Creating a health data infrastructure to support a highperforming health system.
- Including activities that support provider and payer readiness to participate in alternative payment models.



## **Building Blocks to a Successful Payment Model**

#### Health Data Infrastructure

- · EMRs in place
- · Care Management Tools
- Data and analytics

#### Practice Transformation Tools

- · Care coordination
- · Patient centered
- Participation in regional and community Collaboratives

Provider and Payer Readiness Assessment



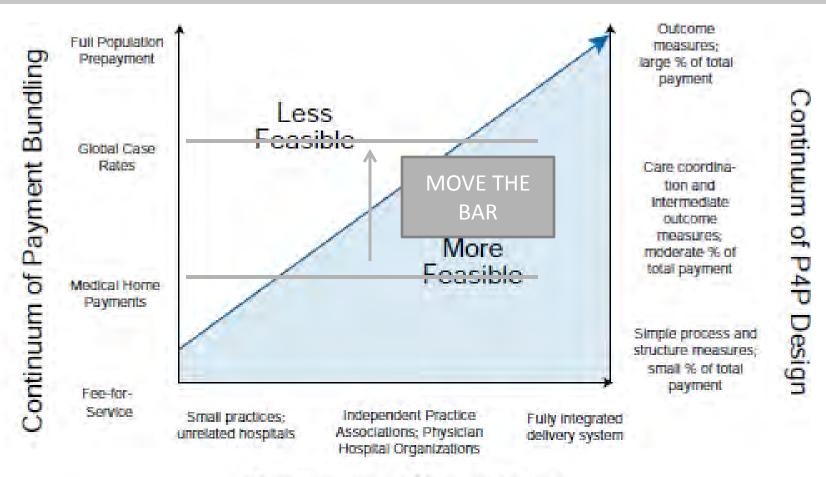
Payment Model Implementation



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## **Moving Away from Fee-for-Service**



Continuum of Organization

Source: The Commonwealth Fund, 2008

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5/20/2016

# **Snapshot of SIM Payment Model Impacts**

|                         |                                     | Q1 2016 |
|-------------------------|-------------------------------------|---------|
| Beneficiaries Impacted  | Commercial SSP                      | 40,290  |
|                         | Medicaid SSP                        | 74,744  |
|                         | Medicare SSP                        | 61,066  |
|                         | Commercial Blueprint (APMH/P4P)     | 127,889 |
|                         | Medicaid Blueprint (APMH/P4P)       | 110,345 |
|                         | Medicare Blueprint (APMH/P4P)       | 68,801  |
|                         | Medicaid Health Home                | 2,706   |
| Participating Providers | Medicare, Medicaid, Commercial SSPs | 947     |
|                         | Blueprint (APMH/P4P)                | 700     |
|                         | Medicaid Health Home                | 123     |
| Provider Organizations  | Medicare, Medicaid, Commercial SSPs | 73      |
|                         | Blueprint (APMH/P4P)                | 62      |
|                         | Medicaid Health Home                | 5       |



# Snapshot of SIM Care Delivery & Health Data Infrastructure Impacts

|   | Impact   |
|---|--|
| Health Data Infrastructure (all projects)           | 400 Providers  |
| Practice Transformation:<br>Learning Collaboratives | 420 Providers  |
| Practice Transformation: Subgrantee Program         | 15,334 Providers 304,276 Vermonters *counts are not unduplicated |











# **Universal Coverage and the All Payer Model**

**Michael Costa** 

Deputy Director of Health Care Reform,

State of Vermont



# UNIVERSAL PUBLICALLY FINANCED COVERAGE



# Universal Publically Financed Coverage: Green Mountain Care (Where We Have Been)

- All Vermonters by virtue of residency
  - Primary for most
  - Secondary for those with other coverage (e.g. Medicare)
- Comprehensive covered services and cost-sharing based on Affordable Care Act
- Requires U.S. HHS & Treasury to grant a waiver from ACA rules & CMS to grant a waiver from Medicaid rules



## **Road to a Finance Proposal:**

 Green Mountain Care should feature <u>a new</u> funding source, not new funding

 A belief that policy debate should focus on redirecting the money Vermonters already spend



# Moving from Financing Concept to Finance Plan: Major Headwinds

- Our federal and state funding estimates for Green Mountain Care were less than expected.
- Critical policy choices not included in previous reports cost more money.
- Economy grew more slowly than we had expected.
- Easing the transition for thousands of small Vermont businesses into Green Mountain Care was necessary but extremely expensive.



## **Public Financing Proposal**

- Uniform payroll tax was estimated to be:
  - 11.5 % tax on all Vermont businesses on their qualifying
     Vermont payroll, no exceptions and no transitions
- Income Based Public Premium would have been:
  - Sliding scale from 0%-9.5% of income, depending upon income and family size,
  - All Vermonters over 400% FPL (\$102,220 for family of 4 in 2017) to pay 9.5% of income, capped at \$27,500.



#### **Alternatives Considered:**

#### Lower Benefit Plan

- 80AV not acceptable because:
  - It would be a step down in benefits for many Vermonters.
  - Vermonters would see their net family income decline.
  - Only 14% less expensive.

### Other policy choices

- Excluding out of state employees commuting to Vermont businesses saves \$200+ million but adds enormous complexity for businesses.
- Keeping provider tax funding saves \$160 million but continues a hidden tax that is circular in a universal system.

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## **ALL PAYER MODEL**



## All-Payer Model (Where We Are)

- What the heck does that even mean?
- The all payer model at 100,000 feet
  - The idea that if you (1) have all health care payers pay in the same way and (2) pay for value of services NOT volume of services that (3) you can create a better health care system
- Why now?
  - Federal innovation programs make this an achievable goal
  - Sincere belief that the status quo is not sustainable



## **All-Payer Model**

- Why we want to do it?
  - Improve experience of care for patients
  - Improve access to primary, preventive services
  - Reward high value care
  - Construct a highly integrated system
  - Empower provider-led health care delivery change
  - Control the rate of growth in total health care expenditures
  - Align measures of health care quality and efficiency across health care system

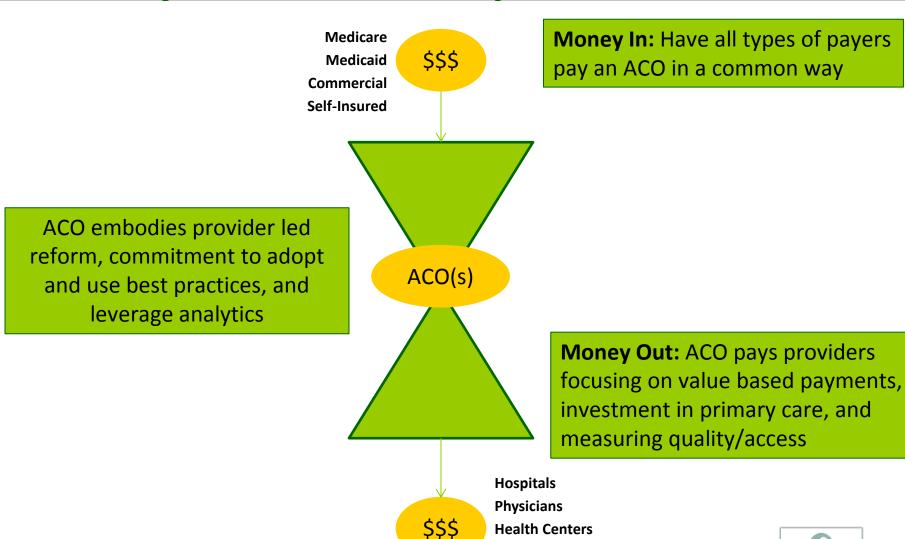
- Why do we think we can achieve our goals?
  - Maturity of ACO model in Vermont
    - evolution not revolution
  - Provider commitment to health care reform and integrated health care system
  - GMCB regulatory structure
  - Federal support via SIM



## **All-Payer Model Conceptual Framework**

Other Providers

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# Why Change? Paying Differently Than Fee-for-Service

- Health care cost growth is not sustainable.
- Health care needs have evolved since the fee-for-service system was established more than fifty years ago.
  - More people are living today with multiple chronic conditions.
  - CDC reports that treating chronic conditions accounts for 86% of our health care costs.
  - Fee-for-service reimbursement is a barrier for providers trying to coordinate patient care and to promote health.
    - Care coordination and health promotion activities are not rewarded by fee-for-service compensation structure.



# **2017 STUDIES**



### Studies for 2017 (Where We May be Going)

- Dr. Dynasaur 2.0
  - Building on success of existing SCHIP program and powerful local brand
  - Program covers children up to age 17 and 312% FPL
  - Study is to determine impact of (a) covering all Vermonters up to age 26 (b) regardless of income
- Universal primary Care Study
- Examine the cost of providing primary care to all Vermont residents starting
   January 1, 2017
  - Provide cost estimates of primary care without universal primary care reform,
     i.e. status quo
  - Provide cost estimates of universal primary care, with cost-sharing
  - Provide cost estimates of universal primary care, with no cost-sharing
  - Key note: Vermonters would still need their current coverage



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## An Advocate's Perspective

**Julia Shaw** 

Health Care Policy Analyst,
Office of the Health Care
Advocate



# A Consumer Advocate's Perspective on Health Care Reform in VT



**Presented by** 

Julia Shaw, MPH

Health Care Policy Analyst

Office of the Health Care Advocate

May 20, 2016



### Agenda

- Office of the Health Care Advocate
  - Who we are and what we do
- Statewide Reform Initiatives
  - Single-Payer Health Care
    - Dr. Dynasaur 2.0
    - Universal Primary Care
  - SIM Grant/Vermont Health Care Innovation Project
    - Medicaid and Commercial Shared Savings Program ACOs
  - All Payer Model/Single Accountable Care Organization
    - Consumer Principles for Vermont's All-Payer Model
    - H. 812: Regulation of ACOs and Consumer Protections

Vermont Legal Aid

#### The HCA: Who We Are



- A special project within Vermont Legal Aid
  - Created by the Vermont Legislature in 1998

#### • Mission:

- To help Vermonters with problems involving access to health care and insurance/coverage
- To be a voice for health care consumers

#### • Staff:

Chief Health Care Advocate, 7 Advocates, 4 Attorneys, 1
 Policy Analyst, 1 Communications/Web Manager



### The HCA: Statutory Authority (1)



- Provide advice on health coverage and services
- Investigate and resolve complaints; assist with appeals
- Provide information to the public, agencies, members of the General Assembly, and others
  - Problems and concerns of health insurance consumers
  - Recommend solutions
- Analyze and monitor federal, state, and local laws, rules, and policies
  - Relating to patients and health insurance consumers



### The HCA: Statutory Authority (2)

- Suggest policies, procedures, or rules to the Green Mountain Care Board (GMCB)
  - To protect patients' and consumers' interests
- Pursue administrative, judicial, and other remedies
  - On behalf of any individual health insurance consumer or group of consumers
- Represent the interests of Vermonters in cases before the GMCB
- The GMCB must consult with the HCA about its policies and activities and their impact on consumers

Vermont Legal Aid

### What We Do

- Advocacy Team provides free help with health care and insurance access for all Vermonters
- Policy Team advocates on behalf of consumers
  - Green Mountain Care Board
    - Health Insurance Rate Reviews: Acts as party representing Vermont health care consumers
    - Certificate of Need Process: Acts as an "interested party"
    - Hospital Budgets: Asks questions and provides testimony (new)
    - ACO Budgets: Asks questions and provides testimony (new)
  - Other State Agencies
    - Participates in committees and task forces (MEAB, VHCIP)
    - Comments on proposed rules
  - State Legislature
    - Advocates for laws and policies that benefit health care consumers



# Single-Payer Health Care



- Single-Payer Health Care
  - Level of coverage expected by Vermonters did not correspond to the political will for financing
- Current proposals to move toward single-payer, supported by different advocates
  - Dr. Dynasaur 2.0 Medicaid for all Vermonters <27</li>
    - \$100K for study in budget
  - Universal Primary Care
    - Literature review study in budget, no \$
  - HCA did not support or oppose these proposals



### **State Innovation Model Grant**



- Vermont Health Care Innovation Project
  - 7 work groups, Steering Committee, Core Team
  - Medicaid and Commercial Shared Savings Programs
    - HCA advocated for Standards to include consumer engagement requirements for Accountable Care Organizations (ACOs)
      - Beneficiaries on governing boards
      - Consumer advisory groups
    - HCA advocated for increased accountability of ACOs
      - Stronger sets of quality measures
      - Measures for more populations (i.e., not just Medicare)
      - Higher performance thresholds for earning shared savings



# All-Payer Model & Single ACO (1)



- Outlines 7 consumer principles for a risk-bearing model
  - Access to Care
  - Quality of Care
  - Consumer Protection
  - Consumer & Patient Engagement
  - Transparency
  - Social Determinants of Health
  - Integration





# All-Payer Model & Single ACO (2)



- Passed in 2016 legislative session
- Only allows an APM if it meets a set of criteria
  - Consistent with principles of health care reform in VT law, preserves
    Medicare consumer protections and provider choice, allows
    providers to choose whether to participate in ACOs, includes
    outcome measures for population health, payments from Medicare
    go directly to health care providers or ACOs
- Requires certification of ACOs by GMCB based on a set of criteria
  - Grievance process, quality & utilization measures, transparency & consumer engagement in governance, provider choice, etc.
- Requires GMCB to review ACO budgets and gives HCA a role
  - > Available at <a href="http://legislature.vermont.gov/bill/status/2016/H.812">http://legislature.vermont.gov/bill/status/2016/H.812</a>

Vermont Legal Aid
Working for Justice

# Questions?

#### **Contact Information:**

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www.vtlawhelp.org/health

HCA HelpLine: 1-800-917-7787











#### **Questions for the panelists?**

Click the "raise hand" icon at the top of your screen



To unmute, press \*6

\*Please do not put us on hold!\*



June. 17, 2016 2:00pm – 3:00 E.S.T.

Registration at www.HealthCareValueHub.org/events



#### Thank you!

Robert Wood Johnson Foundation Georgia Maheras Michael Costa Julia Shaw Susan Barrett

Contact Lynn Quincy at Iquincy@consumer.org or any member of the Hub team with your follow-up questions.

Visit us at www.HealthCareValueHub.org